

Network Appliance Platform

Hardware Platforms for Network Computing

NCA-4112 User Manual

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About this Document

This manual describes the overview of the various functionalities of this product and the information you need to get it ready for operation. It is intended for those who are:

- responsible for installing, administering and troubleshooting this system or information technology professionals.
- assumed to be qualified in the servicing of computer equipment, such as professional system integrators, or service personnel and technicians.

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Icon Descriptions

The icons are used in the manual to serve as an indication of interest topics or important messages. Below is a description of these icons:

lcon	Usage	
Note or Information	This mark indicates that there is something you should pay special attention to while using the product.	
Warning or Important	This mark indicates that there is a caution or warning and it is something that could damage your property or product.	

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Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- ▶ Reorient or relocate the receiving antenna.
- ▶ Increase the separation between the equipment and receiver.
- ▶ Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- ▶ Consult the dealer or an experienced radio/TV technician for help.

FCC Caution

- Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.
- ▶ This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.



Note

- **1.** An unshielded-type power cord is required in order to meet FCC emission limits and also to prevent interference to the nearby radio and television reception. It is essential that only the supplied power cord be used.
- 2. Use only shielded cables to connect I/O devices to this equipment.
- **3.** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.



Important

- 1. Operations in the 5.15-5.25GHz band are restricted to indoor usage only.
- 2. This device meets all the other requirements specified in Part 15E, Section 15.407 of the FCC Rules.

Safety Guidelines

Follow these guidelines to ensure general safety:

- Keep the chassis area clear and dust-free during and after installation.
- Do not wear loose clothing or jewelry that could get caught in the chassis. Fasten your tie or scarf and roll up your sleeves.
- Wear safety glasses if you are working under any conditions that might be hazardous to your eyes.
- ▶ Do not perform any action that creates a potential hazard to people or makes the equipment unsafe.
- Disconnect all power by turning off the power and unplugging the power cord before installing or removing a chassis or working near power supplies
- ▶ Do not work alone if potentially hazardous conditions exist.
- ▶ Never assume that power is disconnected from a circuit; always check the circuit.

Consignes de sécurité

Suivez ces consignes pour assurer la sécurité générale :

- Laissez la zone du châssis propre et sans poussière pendant et après l'installation.
- Ne portez pas de vêtements amples ou de bijoux qui pourraient être pris dans le châssis. Attachez votre cravate ou écharpe et remontez vos manches.
- ▶ Portez des lunettes de sécurité pour protéger vos yeux.
- N'effectuez aucune action qui pourrait créer un danger pour d'autres ou rendre l'équipement dangereux.
- Coupez complètement l'alimentation en éteignant l'alimentation et en débranchant le cordon d'alimentation avant d'installer ou de retirer un châssis ou de travailler à proximité de sources d'alimentation.
- Ne travaillez pas seul si des conditions dangereuses sont présentes.
- ▶ Ne considérez jamais que l'alimentation est coupée d'un circuit, vérifiez toujours le circuit. Cet appareil génère, utilise et émet une énergie radiofréquence et, s'il n'est pas installé et utilisé conformément aux instructions des fournisseurs de composants sans fil, il risque de provoquer des interférences dans les communications radio.

Lithium Battery Caution

- ▶ There is risk of explosion if the battery is replaced by an incorrect type.
- ▶ Dispose of used batteries according to the instructions.
- ▶ Installation should be conducted only by a trained electrician or only by an electrically trained person who knows all installation procedures and device specifications which are to be applied.
- ▶ Do not carry the handle of power supplies when moving to another place.
- ▶ Please conform to your local laws and regulations regarding safe disposal of lithium battery.
- Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery can result in an explosion.
- ▶ Leaving a battery in an extremely high temperature environment can result in an explosion or the leakage of flammable liquid or gas.
- ▶ A battery subjected to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas.

Avertissement concernant la pile au lithium

- ▶ Risque d'explosion si la pile est remplacée par une autre d'un mauvais type.
- Jetez les piles usagées conformément aux instructions.
- L'installation doit être effectuée par un électricien formé ou une personne formée à l'électricité connaissant toutes les spécifications d'installation et d'appareil du produit.
- ▶ Ne transportez pas l'unité en la tenant par le câble d'alimentation lorsque vous déplacez l'appareil.

Operating Safety

- Electrical equipment generates heat. Ambient air temperature may not be adequate to cool equipment to acceptable
 operating temperatures without adequate circulation. Be sure that the room in which you choose to operate your
 system has adequate air circulation.
- ▶ Ensure that the chassis cover is secure. The chassis design allows cooling air to circulate effectively. An open chassis permits air leaks, which may interrupt and redirect the flow of cooling air from internal components.
- ▶ Electrostatic discharge (ESD) can damage equipment and impair electrical circuitry. ESD damage occurs when electronic components are improperly handled and can result in complete or intermittent failures. Be sure to follow ESD-prevention procedures when removing and replacing components to avoid these problems.
- ▶ Wear an ESD-preventive wrist strap, ensuring that it makes good skin contact. If no wrist strap is available, ground yourself by touching the metal part of the chassis.

Periodically check the resistance value of the antistatic strap, which should be between 1 and 10 megohms (Mohms).

Sécurité de fonctionnement

- L'équipement électrique génère de la chaleur. La température ambiante peut ne pas être adéquate pour refroidir l'équipement à une température de fonctionnement acceptable sans circulation adaptée. Vérifiez que votre site propose une circulation d'air adéquate.
- ▶ Vérifiez que le couvercle du châssis est bien fixé. La conception du châssis permet à l'air de refroidissement de bien circuler. Un châssis ouvert laisse l'air s'échapper, ce qui peut interrompre et rediriger le flux d'air frais destiné aux composants internes.
- ▶ Les décharges électrostatiques (ESD) peuvent endommager l'équipement et gêner les circuits électriques. Des dégâts d'ESD surviennent lorsque des composants électroniques sont mal manipulés et peuvent causer des pannes totales ou intermittentes. Suivez les procédures de prévention d'ESD lors du retrait et du remplacement de composants.
- ▶ Portez un bracelet anti-ESD et veillez à ce qu'il soit bien au contact de la peau. Si aucun bracelet n'est disponible, reliez votre corps à la terre en touchant la partie métallique du châssis.
- Vérifiez régulièrement la valeur de résistance du bracelet antistatique, qui doit être comprise entre 1 et 10 mégohms (Mohms).

Mounting Installation Precautions

The following should be put into consideration for rack-mount or similar mounting installations:

- Do not install and/or operate this unit in any place that flammable objects are stored or used in.
- ▶ The installation of this product must be performed by trained specialists; otherwise, a non-specialist might create the risk of the system's falling to the ground or other damages.
- ▶ Lanner Electronics Inc. shall not be held liable for any losses resulting from insufficient strength for supporting the system or use of inappropriate installation components.
- ▶ Elevated Operating Ambient If installed in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment may be greater than room ambient. Therefore, consideration should be given to installing the equipment in an environment compatible with the maximum ambient temperature (Tma) specified by the manufacturer.
- Reduced Air Flow Installation of the equipment in a rack should be such that the amount of airflow required for safe operation of the equipment is not compromised.
- Mechanical Loading Mounting of the equipment in the rack should be such that a hazardous condition is not achieved due to uneven mechanical loading.
- Circuit Overloading Consideration should be given to the connection of the equipment to the supply circuit and the effect that overloading of the circuits might have on overcurrent protection and supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.
- ▶ Reliable Grounding Reliable grounding of rack mounted equipment should be maintained. Particular attention should be given to supply connections other than direct connections to the branch circuit (e.g. use of power strips).

Warning

▶ Product shall be used with Class 1 laser device modules.

Avertissement

Le produit doit être utilisé avec des modules de dispositifs laser de classe 1.

Electrical Safety Instructions

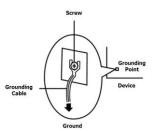
Before turning on the device, ground the grounding cable of the equipment. Proper grounding (grounding) is very important to protect the equipment against the harmful effects of external noise and to reduce the risk of electrocution in the event of a lightning strike. To uninstall the equipment, disconnect the ground wire after turning off the power. A ground wire (green-and-yellow) is required and the part connecting the conductor must be greater than 4 mm2 or 10 AWG.

Consignes de sécurité électrique

- Avant d'allumer l'appareil, reliez le câble de mise à la terre de l'équipement à la terre.
- ▶ Une bonne mise à la terre (connexion à la terre) est très importante pour protéger l'équipement contre les effets néfastes du bruit externe et réduire les risques d'électrocution en cas de foudre.
- ▶ Pour désinstaller l'équipement, débranchez le câble de mise à la terre après avoir éteint l'appareil.
- ▶ Un câble de mise à la terre est requis et la zone reliant les sections du conducteur doit faire plus de 4 mm2 ou 10 AWG.

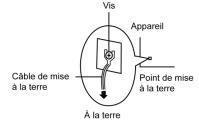
Grounding Procedure for DC Power Source

- ▶ Loosen the screw of the earthing point.
- ▶ Connect the grounding cable to the ground.
- ▶ The protection device for the DC power source must provide 30 A current.
- ▶ This protection device must be connected to the power source before DC power.



Procédure de mise à la terre pour source d'alimentation CC

- Desserrez la vis du terminal de mise à la terre.
- ▶ Branchez le câble de mise à la terre à la terre.
- ▶ L'appareil de protection pour la source d'alimentation CC doit fournir 30 A de courant.
- ▶ Cet appareil de protection doit être branché à la source d'alimentation avant l'alimentation CC.





CAUTION: TO DISCONNECT POWER, REMOVE ALL POWER CORDS FROM UNIT.

注意:要断开电源,请将所有电源线从本机上拔下。

WARNUNG: Wenn Sie das Gerät zwecks Wartungsarbeiten vom Netz trennen müssen, müssen Sie beide Netzteile abnehmen.

ATTENTION: DÉBRANCHER LES TOUT CORDONS D'ALIMENTATION POUR DÉCONNECTER L'UNITÉ DU SECTEUR.

- ▶ This equipment must be grounded. The power cord for product should be connected to a socket-outlet with earthing connection.
 - Cet équipement doit être mis à la terre. La fiche d'alimentation doit être connectée à une prise de terre correctement câblée
- ▶ Suitable for installation in Information Technology Rooms in accordance with Article 645 of the National Electrical Code and NFPA 75.
 - Peut être installé dans des salles de matériel de traitement de l'information conformément à l'article 645 du National Electrical Code et à la NFPA 75.
- ► The machine can only be used in a restricted access location and has installation instructions by a skilled person (for Fan side).
 - Les matériels sont destinés à être installés dans des EMPLACEMENTS À ACCÈS RESTREINT.

Instruction for the installation of the conductor to building earth by a skilled person.



Important

For DC input, this unit is intended to be supplied by an UL listed power source, rated -36 to - 72Vdc, 30A min. or equivalent.

Table of Contents

Chapter 1: Product Overview	9
Main Features	9
Package Content	9
Optional Accessories	9
Ordering Information	10
System Specifications	11
Front Panel	12
Rear Panel	14
Motherboard Information	15
Chapter 2: Hardware Setup	29
Opening the Chassis	29
Installing the System Memory	31
Installing TPM Module (Optional)	32
Replacing the Cooling Fans	33
Installing the AC Power Supply	34
Mounting the System	35
Chapter 3: Software Setup	36
Remote Server Management	36
Installing Operating System	45
BIOS Setup	48
Appendix A: LED Indicator Explanations	79
Appendix B: Terms and Conditions	80
Warranty Policy	80

CHAPTER 1: PRODUCT OVERVIEW

The NCA-4112, powered by AMD's EPYC 3000 Series processor, is capable of delivering up to 8 cores of exceptional performance; this network appliance is designed for networking, virtualization and carrier-grade service assurance applications. Noteworthy features are compatibility with pre-certified wireless LTE modules the PGN-300 and the PGN-600, up to 128 GB of system memory, 8x GbE RJ45 ports, 2x 10G SFP+ ports (by SKU), a NIC module slot, redundant 300W PSUs, 1x RJ45 console port, 2x USB 3.0 ports, 2x 2.5" internal HDD/SSD bays, 1x M.2 2242, 1x Mini PCle, 1x LCM and 4x keypads.

Main Features

- ▶ AMD EPYC 3000 series (3151 / 3251 depend on SKU)
- Max 8 x front GBE ports with 3 pair gen3 bypass and 2 x10G SFP+
- ▶ 1 x front NCS2 NIC module support (PCIe G3 x8 or x4x4)
- ▶ 1 x front LTE Carrier for LTE Module
- ► TPM/ IPMI/ Dual BIOS optional
- Redundant PSU Design (Single PSU design Reserved)
- ▶ 2x2.5" HDD storage bay
- ▶ 1 x M.2 2242 for Storage
- ▶ 1 x mPCIE for Wi-Fi

Package Content

Your package contains the following items:

- ▶ 1x NCA-4112 Network Security Platform (Packing reserve 438 slide rail space)
- 2x Power cord (Default US)
- ▶ 1x long Ear Rack mount kit with screws
- ▶ 1x Console cable (RJ45 Type)
- ▶ 1x LAN Cable (Grey)
- ▶ 1x SAS Cable

Optional Accessories

Туре	Description
RC-Card (RC-41121A)	PCIE Riser Card For Rear Expansion Slot (PCIEx8 Connector)
LTE Kit (WM1S1-7455A-NCA4112 \	LTE Carrier with one mPCIE slot and two sim card slots for LTE
WM1S1-7511A-NCA4112)	Connectivity
1U Slide Rackmount Rail Kit	1U Slide Rackmount Rail Kit with screw pack
Field Replacement Module	FAN Modules

It is strongly recommended to use Lanner Slim type NIC modules on this system; please consult Lanner for product compatibility if you consider adopting modules manufactured by other vendors.

Slim Type NIC Module					
Module	Ports	Connector Speed	Chipset	PCIe Interface	LAN Bypass
NCS2-IGM806A	8	1Gb RJ-45	Intel i350AM-4	2* PCIEx4	G3
NCS2-ISM405A	4	1Gb SFP	Intel i350AM-4	1* PCIEx4	Fiber Bypass Non-Latching
NCS2-ISM802A	8	1Gb SFP	Intel i350AM-4	2* PCIEx4	N/A
NCS2-IMM802A	4+4	1Gb SFP 1Gb RJ-45	Intel i350AM-4	2*PCIEx4	G3
NCS2-IXM405A	4	10Gb SFP+	Intel 82599ES PEX8724	1* PCIEx8	N/A
NCS2-IXM407A	4	10Gb SFP+	Intel XL710-BM1	1* PCIEx8	N/A
NCS2-IQM201A	2	40Gb QSFP+	Intel XL710-BM2	1* PCIEx8	N/A
NCS2-IXM801A	8	10Gb SFP+	Intel XL710-BM1	2*PCIEx4	N/A
NCS2-ISM406A	4	1Gb SFP	Intel i350AM-4	1* PCIEx4	N/A
NCS2-IGM808A	8	1Gb RJ-45	PEX8618 Intel I210AT	1* PCIEx8	G3
NCS2-IGM428A	4	1Gb RJ-45	Intel i350AM-4	1* PCIEx4	G3
NCS2-IXM205A	2	10Gb SFP+	Intel 82599ES	1* PCIEx8	Fiber Bypass Non-Latching Controller
NCS2-IXM409A	4	10Gb SFP+	Intel XL710-BM1	1* PCIEx8	multi mode / latch

Ordering Information

SKU No.	Main Features
NCA-4112 A	AMD 3251, 8x GbE RJ45 w/ 3 Pairs Bypass, 2x 10G SFP+ Ports
NCA-4112 B	AMD 3251, 8x GbE RJ45 w/ 3 Pairs Bypass
NCA-4112 C	AMD 3151, 8x GbE RJ45 w/ 3 Pairs Bypass, 2x 10G SFP+ Ports
NCA-4112 D	AMD 3151, 8x GbE RJ45 w/ 3 Pairs Bypass

System Specifications

Platform Processor Options AMD EPYC™ 3000 Series 4~8 Cores CPU Socket onboard Chipset SoC Security Acceleration 10Gbps Encryption + 10Gbps Decryption BIOS Technology DDR4 2666 MHz REG DIMM Max. Capacity 128GB Socket 4x 288-pin DIMM Ethernet Ports (By SKU) Bypass NIC Module Slot 1 (for 1x PCIe*8 or 2x PCIe*4)
Platform CPU Socket Chipset SoC Security Acceleration DGbps Encryption + 10Gbps Decryption AMI SPI Flash BIOS Technology DDR4 2666 MHz REG DIMM Max. Capacity Socket 4x 288-pin DIMM Ethernet Ports (By SKU) Bypass Sypass Socket Security Acceleration AMI SPI Flash BIOS DDR4 2666 MHz REG DIMM 8x GBE RJ45 Intel® i350-AM4; 2x 10G SFP+ (SKU A/C only) 3x Pairs of Gen3
Chipset SoC Security Acceleration BIOS AMI SPI Flash BIOS Technology DDR4 2666 MHz REG DIMM Max. Capacity Socket Value of the spirit of t
Security Acceleration 10Gbps Encryption + 10Gbps Decryption AMI SPI Flash BIOS Technology DDR4 2666 MHz REG DIMM Max. Capacity 128GB Socket 4x 288-pin DIMM Ethernet Ports (By SKU) 8x GbE RJ45 Intel® i350-AM4; 2x 10G SFP+ (SKU A/C only) 3x Pairs of Gen3
BIOS Technology DDR4 2666 MHz REG DIMM Max. Capacity Socket Va 288-pin DIMM Ethernet Ports (By SKU) Bypass AMI SPI Flash BIOS DDR4 2666 MHz REG DIMM 128GB 4x 288-pin DIMM 8x GbE RJ45 Intel® i350-AM4; 2x 10G SFP+ (SKU A/C only) 3x Pairs of Gen3
Technology Max. Capacity Socket Networking Technology DDR4 2666 MHz REG DIMM 128GB 4x 288-pin DIMM 8x GbE RJ45 Intel® i350-AM4; 2x 10G SFP+ (SKU A/C only) 3x Pairs of Gen3
System Memory Max. Capacity Socket 4x 288-pin DIMM Ethernet Ports (By SKU) Bypass Max. Capacity Socket 4x 288-pin DIMM 8x GbE RJ45 Intel® i350-AM4; 2x 10G SFP+ (SKU A/C only) 3x Pairs of Gen3
Socket 4x 288-pin DIMM Ethernet Ports (By SKU) Bypass 8x GbE RJ45 Intel® i350-AM4; 2x 10G SFP+ (SKU A/C only) 3x Pairs of Gen3
Retworking Ethernet Ports (By SKU) Bypass 8x GbE RJ45 Intel® i350-AM4; 2x 10G SFP+ (SKU A/C only) 3x Pairs of Gen3
Networking Ethernet Ports (By SKU) 2x 10G SFP+ (SKU A/C only) 3x Pairs of Gen3
Bypass 3x Pairs of Gen3
TNIC Module Stot
IO Interface 1x RI45 *Share with ETH0
OPMA slot Yes
Reset Button 1x Reset Button
LED Indicators Power/Status/Storage, refer Appendix A
Power Button 1x ATX Power Switch
Console Port 1x RJ45 Console Port
I/O Interface USB Port 2x USB 3.0 Ports
LCD Module 1x LCM, 4 x Keypads
Display Port From OPMA Slot for VGA (Optional)
Power Input AC Power Inlet on PSU
Storage HDD/SSD Support 2x 2.5" Bays
Onboard Slots 1x M.2 2242, 1 x Mini-PCle
Expansion PCIe 1x PCIe*2 slot for LTE (Optional)
mini-PCle 1x Mini PCle slot for Wi-Fi
Watchdog Yes
Miscellaneous Internal RTC with Li Battery Yes
TPM TPM 1.2/2.0
Cooling Processor Passive CPU heat sink
System 2x Cooling Fans w/ Smart Fan
Temperature 0~40°C Operating
Environmental Parameters -20~70°C Non-Operating
Humidity (RH) 5~90% Operating
5~ 95% Non-Operating
System Dimensions (WxDxH) 438 x 431 x 44 mm
Package Dimensions (WxDxH) 582 x 548 x 182 mm
Power Type/Watts Redundant 300W Power Adapter
Input 100~240VAC,50~60Hz, 5~3A
Approvals and Compliance RoHS, CE/FCC, UL

Front Panel

NCA-4112A / NCA-4112C



No.	Description		
F1	LCD Panel	1x LCD display + 4x hard key	
F2	SIM Cover	Extractable SIM card drawer with 2x SIM slot for LTE modules	
F3	LED Indicators	System Power System Status HDD Activity	
F4	Reset Button	Press once for software reset; Press twice for hardware reset	
F5	Console Port	1x RJ45 Console Port	
F6	USB Port	2x USB 3.0 Ports	
F7	SFP+ Port	2x 10G SFP+ Ports	
F8	LAN Port	8x RJ45 Ports	
F9	NIC Slot	1 x NIC module space with PCIe interface	

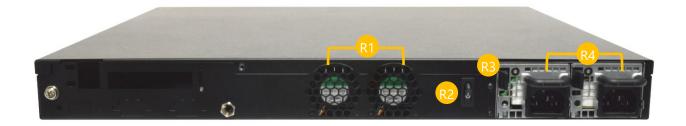
Front Panel

NCA-4112B / NCA-4112D



No.	Description		
F1	LCD Panel	1x LCD display & 4x hard key	
F2	SIM Cover	Extractable SIM card drawer with 2x SIM slot for LTE modules	
F3	LED Indicators	System Power System Status HDD Activity	
F4	Reset Button	Press once for software reset; Press twice for hardware reset	
F5	Console Port	1x RJ45 Console Port	
F6	USB Port	2x USB 3.0 Ports	
F7	LAN Port	8x RJ45 port	
F8	NIC Slot	1x NIC module space with PCIe interface	

Rear Panel

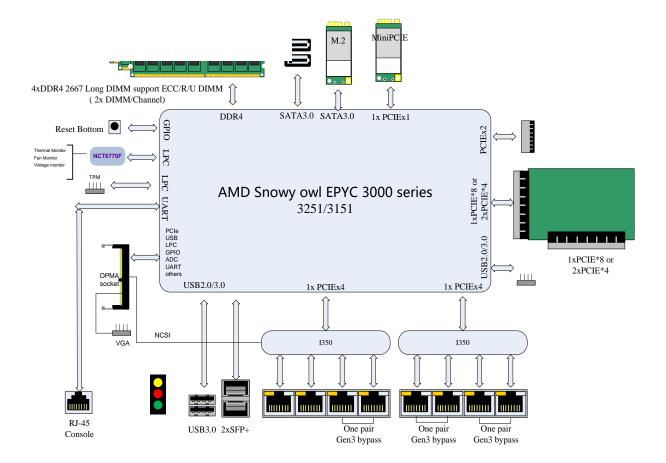


No.	Description		
R1	Fans	Fans 2 x Independent Swappable Fans	
		1 x Power Button	
D2	Dower Switch	- Short press to power off the system;	
R2	Power Switch	- Long press (> 4sec) to force the system to shut down	
		- Short press twice to have GPIO select NMI EVENT	
DO	Alarm off Button	An audible alarm will sound when the system's redundant power	
R3	Alarm on Button	is missing. Press this button to turn the alarm off.	
R4	Power Supply	2x 300W Redundant (N+1 Design)	

Motherboard Information

Block Diagram

The block diagram indicates how data flows among components on the motherboard. Please refer to the following figure for your motherboard's layout design.



Internal Jumpers

The pin headers on the motherboard are often associated with important functions. With the shunt (Jumper) pushed down on the designated pins (the pin numbers are printed on the circuit board, surrounding the pin header), certain feature can be enabled or disabled. While changing the jumpers, make sure your system is turned off.

Jumper Setting

To short the designated pins, push the jumper down on them so that they become **SHORT**. To make the pins setting **OPEN**, simply remove the jumper cap.

2-pin Header	3-pin Header	4-pin Header
Open Short	Open (1-2) Jumped	Open (1-2) Jumped

JCOM1: RTC reset

Pin	Description
1-2 (Default)	Normal
2-3	Clear CMOS



SWJ6: RESET

Pin	Description
1-2	Hardware Reset
2-3(Default)	Software Reset



ATPW1: AT/ATX Mode selection

Action	Description
w/o Jumper(default)	ATX mode
w/ Jumper	AT mode



J4: GEN3 LAY Bypass programming

Pin	Description
1-2 (Default)	Normal
2-3	Programming



Internal Connectors

ATX1: Power Supply Connector

PIN NO.	DESCRIPTION	PIN NO.	DESCRIPTION
1	+3.3V	2	+3.3V
3	+3.3V	4	NC
5	GND	6	GND
7	+5V	8	PSON
9	GND	10	GND
11	+5V	12	GND
13	GND	12	GND
15	PROK	16	NC
17	5VSB	18	+5V
19	+12V	20	+5V
21	+12V	22	+5V
23	+3.3V	24	GND

ATX2: Power Supply Connector

PIN NO.	DESCRIPTION	PIN NO.	DESCRIPTION
1	GND	2	+12V
3	GND	4	+12V
5	GND	6	+12V
7	GND	8	+12V

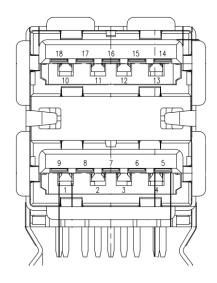
CON2~3: SATA Power Connector 1x4 Pins 2.54mm

Pin number	Pin signal
1	12V
2	Ground
3	Ground
4	5V



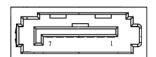
USB1: USB3.0 Dual CONN

PIN NO.	DESCRIPTION	PIN NO.	DESCRIPTION
1	USB5V	10	USB5V
2	D1-	11	D2-
3	D1+	12	D2+
4	GND	13	GND
5	SSRX1-	14	SSRX2-
6	SSRX1+	15	SSRX2+
7	GND	16	GND
8	SSTX1-	17	SSTX2-
9	SSTX1+	18	SSTX2+



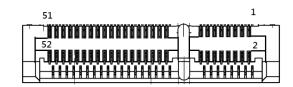
SATA1~2:180° SATA CONNECTOR

PIN NO.	DESCRIPTION
1	GND
2	TX+
3	TX-
4	GND
5	RX-
6	RX+
7	GND



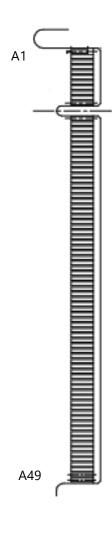
MPCIE1: MiniPCIE Socket

Pin	Description	Pin	Description	
1	Wake	27	GND	
2	VCC3	28	VCC1P5	
3	NC_RSV1	29	GND	
4	GND	30	NC	
5	NC_RSV2	31	TXN	
6	VCC1P5	32	NC	
7	CLKREQ	33	TXP	
8	NC_UIM_PWR	34	GND	
9	GND	35	GND	
10	NC_UIM_DATA	36	USB_D-	
11	REFCLK-	37	GND	
12	NC_UIM_CLK	38	USB_D+	
13	REFCLK+	39	VCC3	
14	NC_UIM_RST	40	GND	
15	GND	41	VCC3	
16	NC_UIM_VPP	42	NC_LED_WWAN#	
17	NC_RSV3	43	GND	
18	GND	44	LED_WLAN#	
19	NC_RSV4	45	NC_RSV9	
20	W_DISABLE	46	NC_LED_WPAN#	
21	GND	47	NC_RSV10	
22	RSEST	48	VCC1P5	
23	RXN	49	MINI_LED#	
24	VCC3	50	GND	
25	RXP	51	NC_RSV12	
26	GND	52	VCC3	



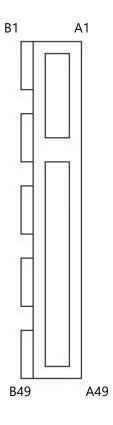
JPCIE1: PCle x8 G/F

Pin	Side B	Side A
1	+12V	GND
2	+12V	+12V
3	+12V	+12V
4	GND	GND
5	SMB_CLK	NC
6	SMB_DAT	NC NC
7	GND	NC NC
8	P3V3	CFG6
9	NC	P3V3
10	P3VSB	P3V3
11	WAKE#	PLTRST_PCIE_N
12	NC	GND
13	GND	CLK_0_DP
14	PCIE_TX_P7	CLK_0_DN
15	PCIE_TX_N7	GND
16	GND	PCIE_RX_P7
17	NC	PCIE RX N7
18	GND	GND
19	PCIE_TX_P6	NC
20	PCIE_TX_N6	GND
21	GND	PCIE_RX_P6
22	GND	PCIE RX N6
23	PCIE_TX_P5	GND
24	PCIE_TX_N5	GND
25	GND	PCIE_RX_P5
26	GND	PCIE_RX_N5
27	PCIE_TX_P4	GND
28	PCIE_TX_N4	GND
29	GND	PCIE_RX_P4
30	CLK_1_DP	PCIE_RX_N4
31	CLK_1_DN	GND
32	GND	NC
33	PCIE_TX_P3	NC
34	PCIE_TX_N3	GND
35	GND	PCIE_RX_P3
36	GND	PCIE_RX_N3
37	PCIE_TX_P2	GND
38	PCIE_TX_N2	GND
39	GND	PCIE_RX_P2
40	GND	PCIE_RX_N2
41	PCIE_TX_P1	GND
42	PCIE_TX_N1	GND
43	GND	PCIE_RX_P1
44	GND	PCIE_RX_N1
45	PCIE_TX_P0	GND
46	PCIE_TX_N0	GND
47	GND	PCIE_RX_P0
48	NC	PCIE_RX_N0
49	GND	GND



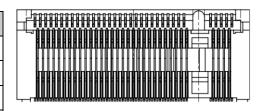
PCIE2: 180° PCIe x8 Connector

Pin	Side B	Side A	
1	+12V	GND	
2	+12V	+12V	
3	+12V	+12V	
4	GND	GND	
5	SMB_CLK	NC	
6	SMB_DAT	NC	
7	GND	NC	
8	P3V3	NC	
9	NC	P3V3	
10	P3VSB	P3V3	
11	WAKE#	PLTRST_PCIE_N	
12	NC	GND	
13	GND	CLK_1_DP	
14	PCIE_TX_P8	CLK_1_DN	
15	PCIE_TX_N8	GND	
16	GND	PCIE_RX_P8	
17	NC	PCIE RX N8	
18	GND	GND	
19	PCIE TX P9	NC NC	
20	PCIE_TX_N9	GND	
21	GND	PCIE_RX_P9	
22	GND	PCIE_RX_N9	
23	NC NC	GND	
24	NC NC	GND	
25	GND	NC NC	
26	GND	NC NC	
27	NC NC	GND	
28	NC NC	GND	
29	GND	NC NC	
30	NC NC	NC NC	
31	NC NC	GND	
32	GND	NC NC	
33	NC NC	NC NC	
34	NC NC		
35	GND	GND NC	
36		NC NC	
37	GND NC	GND	
38	NC NC	GND	
39	GND	NC NC	
40	GND	NC CND	
41	NC NC	GND	
42	NC CND	GND	
43	GND	NC NG	
44	GND	NC CND	
45	NC NG	GND	
46	NC SND	GND	
47	GND	NC NC	
48	NC	NC NC	
49	GND	GND	



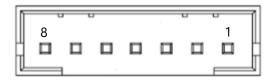
JNGFF1: M.2 M-key 1 75

Pin	Description	Pin	Description
1	GND	2	+P3V3
3	GND	4	+P3V3
5	PAIR3_RXN	6	NC
7	PAIR3_RXP	8	NC
9	GND	10	NC
11	PAIR3_TXN	12	+P3V3
13	PAIR3_TXP	14	+P3V3
15	GND	16	+P3V3
17	PAIR2_RXN	18	+P3V3
19	PAIR2_RXP	20	NC
21	GND	22	NC
23	PAIR2_TXN	24	NC
25	PAIR2_TXP	26	NC
27	GND	28	NC
29	PAIR1_RXN	30	NC
31	PAIR1_RXP	32	NC
33	GND	34	NC
35	PAIR1_TXN	36	NC
37	PAIR1_TXP	38	NC
39	GND	40	NC
41	PAIRO_RXP	42	NC
43	PAIRO_RXN	44	NC
45	GND	46	NC
47	PAIR0_TXN	48	NC
49	PAIR0_TXP	50	RESET#
51	GND	52	CLKREQ
53	CLK_N	54	WAKE#
55	CLK_P	56	NC
57	GND	58	NC
67	NC	68	CLK32K
69	NC	70	+P3V3
71	GND	72	+P3V3
73	GND	74	+P3V3
75	GND		



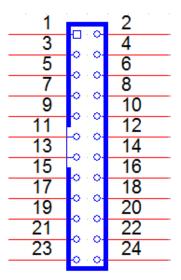
JPMBUS1: PMBUS

Pin number	Pin signal	In/Out
1	TTL1	
2	TTL2	
3	NC	
4	GND	
5	NC	
6	PMBUS_CLK	
7	PMBUS_DATA	
8	NC	



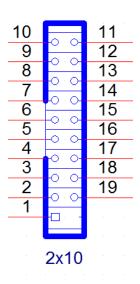
CM1: LCM module

Pin	Description	Pin	Description
1	5V	2	GND
3	SLIN	4	VEE
5	AFD	6	INIT
7	PD1	8	PD0
9	PD3	10	PD2
11	PD5	12	PD4
13	PD7	14	PD6
15	LCD_N	16	5V
17	KPA1	18	KPA2
19	KPA3	20	KPA4
21	RST	22	CRT_GRN
23	CTR_YLW	24	HD_LED



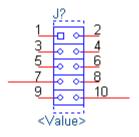
LTE_USB1: USB3.0 Internal header

Pin	Description	Pin	Description
1	V5USB	11	D2+
2	USB3_RX1_N	12	D2-
3	USB3_RX1_P	13	GND
4	GND	14	USB3_TX2+1
5	USB3_TX1_N	15	USB3_TX2-1
6	USB3_TX1_P	16	GND
7	GND	17	USB3_RX2+1
8	D1-	18	USB3_RX2-1
9	D1+	19	V5USB
10	LTE_PWR	20	KEY



JGP1: DIO Port

PIN	DESCRIPTION	PIN	DESCRIPTION
1	GPO_1	2	GPI_1
3	GPO_2	4	GPI_2
5	GPO_3	6	GPI_3
7	GPO_4	8	GPI_4
9	GND	10	GND



FAN1: 5-Pin FAN connector

Pin No.	Description
1	GND
2	12V
3	FANIN1
4	FANIN2
5	FANOUT



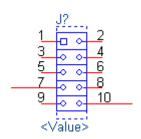
FAN2~3: 5Pin FAN connector

Pin No.	Description
1	GND
2	12V
3	FANIN
4	NC
5	FANOUT



COM2:COM Port 2.0 mm Pin Header SMD 2x5

PIN NO.	DESCRIPTION	
1	Data Carrier Detect (DCDA #)	
2	Data Set Ready (DSRA #)	
3	Receive Data (RXDA)	
4	Request To Send (RTSA #)	
5	Transmit Data (TXDA)	
6	Clear To Send (CTSA #)	
7	Data Terminal Ready (DTRA #)	
8	Ring Indicator (RIA #)	
9	Ground (GND)	
10	Key pin	



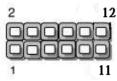
JPWR1 : Power button cable

Pin	Description
1	GND
2	PWRON#



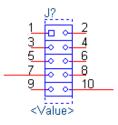
TPM1: 2.54 Pin header 2x6

Pin	Description	Pin	Description
1	SERIRQ	2	LFRAME
3	LAD0	4	CLK
5	LAD1	6	3VSB
7	LAD2	8	NC
9	LAD3	10	3V3
11	RST	12	GND



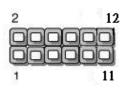
LCM_1: 2.54 SMD Pin header 2x5

Pin	Description	Pin	Description
1	P5VSB	2	P5V
3	USB_D-	4	NC
5	USB_D+	6	HDD_LED
7	GND	8	GND
9	COM2_TX	10	COM2_RX



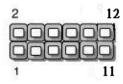
LOM1: 2.54 SMD Pin header 2x6

Pin	Description	Pin	Description
1	MDIP0	2	MDIN0
3	MDIP1	4	MDIN1
5	MDIP2	6	MDIN2
7	MDIP3	8	MDIN3
9	SPEED_100_N	10	ACT_N
11	SPEED_1G_N	12	P3VSB



VGA1: 2.54 SMD Pin header 2x6

Pin	Description	Pin	Description
1	CRT_RED	2	GND
3	CRT_GREEN	4	GND
5	CRT_BLUE	6	GND
7	CRT_HSYNC	8	NC
9	CRT_VSYNC	10	GND
11	DDC_DATA	12	DDC_CLK



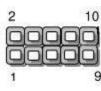
JOPEN1 : Case open cable

Pin	Description
1	GND
2	CSOPEN#



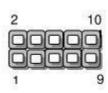
JSPIROM1: 2.0mm SMD Pin header SMD 2X5

Pin	Description	Pin	Description
1	NC	2	NC
3	SPI_CS_L	4	V_3P3_SPI
5	SPI_MISO	6	SPI_HOLD0_L
7	NC	8	SPI_CLK
9	GND	10	SPI_MOSI



J80PORT1: 2.0mm Pin header 2x5

PIN	DESCRIPTION	PIN	DESCRIPTION
1	CLK	2	LAD1
3	RST-	4	LAD0
5	LRAME-	6	P3V3
7	LAD3	8	KEY
9	LAD2	10	GND



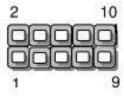
CON1: GEN3 Bypass programming pin header

Pin	Description
1	P3VSB
2	RXD
3	GND
4	TXD



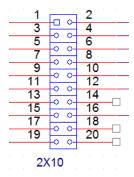
J3: 2.0mm SMD Pin header 2x5 (MG9094 Test)

PIN	DESCRIPTION	PIN	DESCRIPTION
1	P3V3	2	SGPIO_SMBUS_CLK
3	NC	4	SGPIO_SMBUS_DATA
5	AGPIO<6>	6	SGPIO0_CLK
7	EGPIO<119>	8	SGPIO0_DATAOUT
9	GND	10	SGPIO0_LOAD



JHDT1: 1.27mm SMD Pin header 2X10 (HDT debug)

PIN	DESCRIPTION	PIN	DESCRIPTION
1	P1V8SB	2	HDT_TCK
3	GND	4	HDT_TMS
5	GND	6	HDT_TDI
7	GND	8	HDT_TDO
9	HDT_TRST_L	10	PWROK
11	PD	12	RESET_L
13	PD	14	NC
15	PD	16	HDT_DBREQ_L
17	GND	18	NC
19	P1V8SB	20	NC



JACE1: 2.54 Pin header 1x4

Pin	Description	
1	VMEM_VREF	
2	VMEM_VREF	
3	GND	
4	GND	



J5: 2.0mm Pin header (Disable RTC voltage)

Pin	Description
W/O Jumper (default)	Normal
W/ Jumper	Disable RTC power



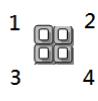
JCK1: 2.00mm Pin header 1x4(SMBUS Swap)

Pin	Description
1	P0_SPD_SMBUS_CLK
2	P0_HP_SMBUS_CLK
3	SFPP_SMBUS_CLK
4	P0_BMC_SCL



JDA1: 2.00mm Pin header 1x4(SMBUS Swap)

Pin	Description	
1	P0_SPD_SMBUS_DATA	
2	PO_HP_SMBUS_DATA	
3	SFPP_SMBUS_DATA	
4	P0_BMC_SDA	



PJ1: 2.54 SMD Pin header 1x4 (Power PWM controller programming)

Pin	Description	
1	NC	
2	GND	
3	VR_SMBUS_SDA	
4	VR_SMBUS_CLK	



CHAPTER 2: HARDWARE SETUP

To reduce the risk of personal injury, electric shock, or damage to the system, please <u>remove all power</u> <u>connections to shut down the device completely</u>. Also, please <u>wear ESD protection gloves when conducting the steps</u> in this chapter.

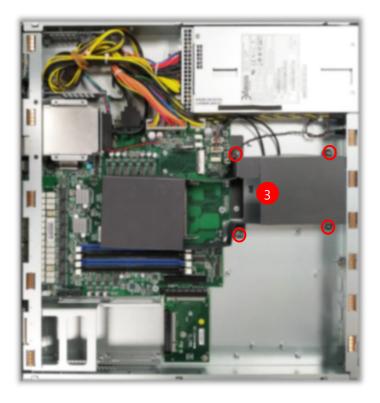


Opening the Chassis

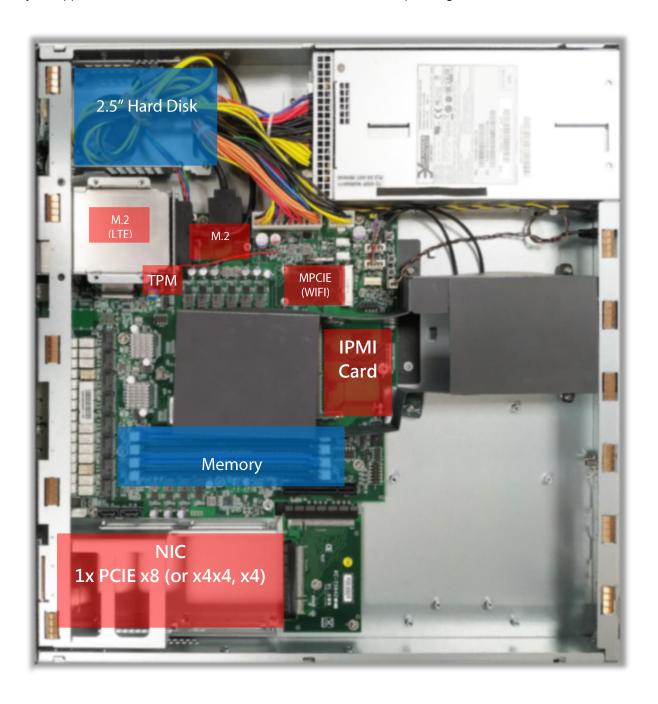
- **1.** Loosen the 2 thumb screws from the rear panel .
- **2.** Gently pull the cover backward a bit, and lift the cover up to remove it.



3. Loosen the screws indicated in the picture and remove the cover that encloses the CPUs and the fans.



This system supports multiple wireless connectivity methods with two M.2 slots and a MPCIE slot. Based on your application and modules used, install modules in the corresponding slots.



Installing the System Memory

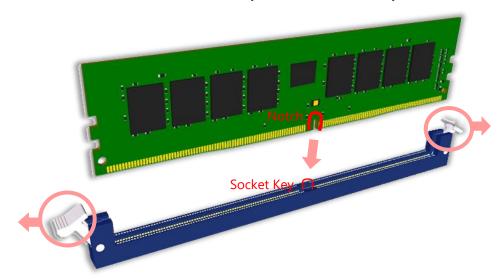
The motherboard supports 16 memory slots for DDR4 registered DIMM.

Total Slots	4 (4 slots per processor)
Number of Channels	4 (Channel 0~1, 2 DIMM per channel) per processor
Supported DIMM Capacity	4GB, 8GB, 16GB, 32GB
Memory Size	Maximum 128 GB RDIMM (32GB*4)
Memory Type	DDR4 2666 MHz ECC/U/R DIMM
Minimum DIMM Installed	Each processor requires at least 2 memory modules to boot and run
Minimum DIMM Installed	from.

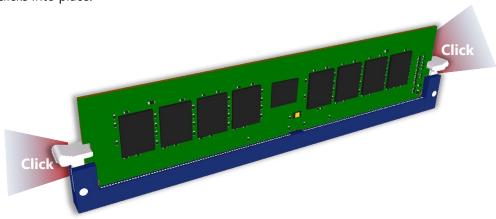
Memory Module Installation Instructions

Please follow the steps below to install the DIMM memory modules.

- **1.** Power off the system.
- 2. Pull open the DIMM slot latches.
- **3.** Align the notch of the module with the socket key in the slot and carefully insert the card into the slot.



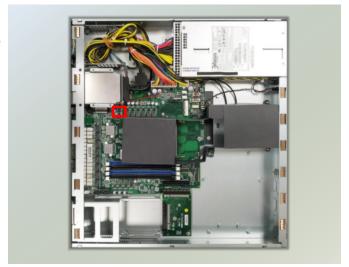
4. Push the module down into the slot until it is firmly seated. Press vertically on both corners of the card until it clicks into place.



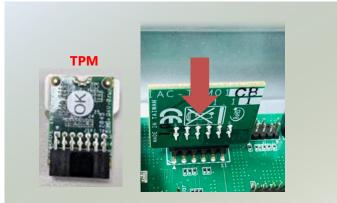
Installing TPM Module (Optional)

The motherboard provides one slot for a TPM module card to provide hardware-based security related features. Follow the steps below for installation.

1. Power off the system and open the chassis cover. Locate the TPM connector pins on the motherboard.



2. Insert the module card pins with the connector pins, until the module card is firmly seated.



Replacing the Cooling Fans

Cooling fans may wear down eventually. Please refer to the steps below for replacing cooling fans. When using a new cooling fan, just reverse the steps to install the fan back onto the enclosure and the system.

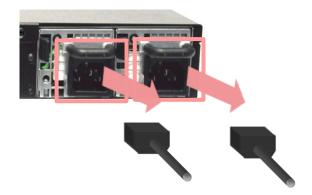


- 1. Remove the chassis cover.
- **2.** From the rear side of the fan, loosen the screw that secures the fan connector.
- **3.** Disconnect the fan connector.
- **4.** Take out the worn fan and disconnect its power cable connector from the motherboard.
- **5.** Install a new fan by reversing the above 2-4 steps.

Installing the AC Power Supply

Power supply units wear down eventually. Please be noted that this system supports only 300W PSU. Please prepare the power supply units matching this capacity.

- **1.** On the rear panel, locate the power supply units and disconnect the power cords.
- **2.** Pull the original unit out and replace it with a new one.

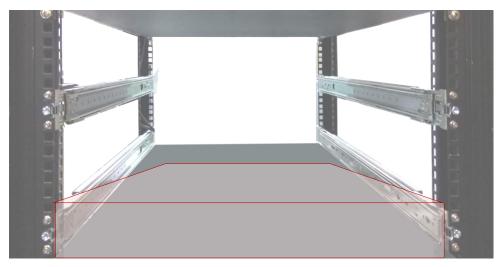


Mounting the System

There are various methods to mount this system based on your application and the environment. This system came with two types of mounting kits for a typical rack or enclosure mounting installation or installing this system in a rack:

Ear Brackets

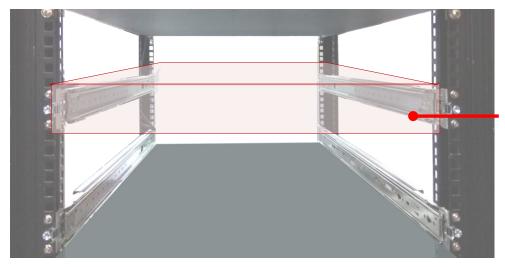
This method is quick and easy by fixing this system to the front posts of the rack while being the most unstable method, for the <u>bracket assembly alone cannot provide sufficient support to the chassis</u>. Please ensure the use of these brackets goes with a shelf or slide rails to prevent the chassis from falling over.



The system shall be installed on the rack along with a shelf or slide rails, for the "Mounting Ears" are meant to secure the system, not to support it.

► Slide Rail Kit + Short Ear Brackets

Although this method is rather complicated, the slidable rails allow you to access the system easily while securing it in the rack solidly.



The Slide Rail Kit can secure the system while providing sufficient weight support for the device.

CHAPTER 3: SOFTWARE SETUP

Remote Server Management

Overview

This document specifies the BMC firmware features of Lanner. The BMC firmware implements IPMI 2.0 based on ASPEED service processor. It performs all the BMC management tasks defined by IPMI 2.0.

In addition, Lanner's BMC firmware runs an embedded web-server for full configuration using Web UI, which has a low learning curve.

BMC Main Features

Feature		Description
	System Interface support	KCS (System Interface Support)LAN (RMCP+)
	IPMI 2.0 based Management	BMC stack with an IPMI 2.0 implementation
IPMI 2.0 Standard Features	System Management	 Sensor monitoring System power management Watchdog timer Fan speed monitor and control FRU information
Standard reatures	Event Log	System Event Log (SEL)
	Text Console Redirection: SOL	 Support in IPMI stack for SOL to remotely access BIOS and text console before OS booting
	User Management	IPMI based user managementMultiple user permission level
	Web User Interfaces	BMC management via web user interfaceIntegrated KVM and Virtual Media
Alon IDAN Const	User authorization	RADIUS supportLDAP support
Non-IPMI functions	Security	SSL and HTTPS support
	Maintenance	 Auto-sync time with NTP server Remote firmware update by Web UI or Linux tool

BMC Firmware Functional Description

System health monitoring

The BMC implements system sensor monitoring feature. It could monitor voltage, temperature, and current of critical components.

System Power Management

The BMC implements chassis power and resets functions for system administrators to control and manage the system power behavior. These functions can be activated by sending the IPMI 2.0 compatible chassis commands to the BMC over messaging interfaces. The following list summaries the supported functions.

- Chassis power on
- Chassis power off
- Chassis power cycle
- Chassis power reset
- Chassis power soft
- Server's power status report

Watchdog Timer

The BMC provides an IPMI 2.0 compatible watchdog timer which can prevent the system from system hanging.

Fan Speed Control

BMC is in charge of fan speed control. The fan speed can be modified by varying the duty cycle of PWM signal. The fan speed control algorithm mainly refers to the readings of on-board temperature sensors.

Field Replaceable Unit (FRU)

The BMC implements an interface for logical FRU inventory devices as specified in IPMI 2.0 specification. This functionality provides commands for system administrators to access and management the FRU inventory information.

System Event Log (SEL)

A non-volatile storage space is allocated to store system events for system status tracking.

Serial over LAN (SOL)

IPMI 2.0 SOL is implemented to redirect the system serial controller traffic over an IPMI session. System administrators are able to establish a SOL connection with a standard IPMI client, like IPMITOOL, to remotely interact with serial text-based interfaces such as OS command-line and serial redirected BIOS interfaces.

User Management

The BMC supports 9 IDs for IPMI user accounts. The maximum length of the username and password are 16 and 20 respectively, and the possible privilege levels are Callback, User, Operator, and Administrator. Moreover, the account creator is allowed to enable/disable the user account at any time. If not specified, the default user accounts are listed follows:

User Name	Password	User Access	Characteristics
admin	admin	Enabled	Password can be changed

Keyboard, Video, Mouse (KVM) Redirection

- The BMC provides keyboard, video, and mouse (KVM) redirection over LAN. This application is available remotely from the embedded web server.
- Support video recording, recorded videos to be downloaded & playable.

Virtual Media Redirection

- The BMC provides remote virtual CD, HD and FD redirection. CD image could be mounted directly in KVM window. HD, FD could be mounted by NFS and SAMBA.
- Efficient USB 2.0 based CD/DVD redirection with a typical speed of 20XCD.
- Completely secured transmission.

IPMI Commands Support List

COMMANDS	NETFN	CMD
IPM Device "Global" Con	nmands	
Get Device ID	APP (06h)	00h
Cold Reset	APP (06h)	02h
Warm Reset	APP (06h)	03h
Get Device GUID	APP (06h)	08h
BMC Watchdog Timer Com	mands	
Reset Watchdog Timer	APP (06h)	22h
Set Watchdog Timer	APP (06h)	24h
Get Watchdog Timer	APP (06h)	25h
BMC Device and Messaging C	ommands	
Get System GUID	APP (06h)	37h
Get Channel Info	APP (06h)	42h
Set User Access	APP (06h)	43h
Get User Access	APP (06h)	44h
Set User Name	APP (06h)	45h
Get User Name	APP (06h)	46h
Set User Password	APP (06h)	47h
Chassis Device Comma	nds	
Get Chassis Capabilities	Chassis (00h)	00h
Get Chassis Status	Chassis (00h)	01h
Chassis Control	Chassis (00h)	02h
Chassis Reset	Chassis (00h)	03h
Sensor Device Commar	nds	
Get Sensor Reading Factors	S/E (04h)	23h
Get Sensor Hysteresis	S/E (04h)	25h
Get Sensor Threshold	S/E (04h)	27h
Get Sensor Event Enable	S/E (04h)	29h
Get Sensor Event Status	S/E (04h)	2Bh
Get Sensor Reading	S/E (04h)	2Dh
Get Sensor Type	S/E (04h)	2Fh
FRU Device Command	ls	
Get FRU Inventory Area Info	Storage (0Ah)	10h
Read FRU Data	Storage (0Ah)	11h
Write FRU Data	Storage (0Ah)	12h
SDR Device Command	ds	
Get SDR Repository Info	Storage (0Ah)	20h
Get SDR Repository Allocation Info	Storage (0Ah)	21h
Get SDR	Storage (0Ah)	23h
Get SDR Repository Time	Storage (0Ah)	28h
SEL Device Command	ls	
Get SEL Info	Storage (0Ah)	40h
Get SEL Allocation Info	Storage (0Ah)	41h
Get SEL Entry	Storage (0Ah)	43h
	The state of the s	1

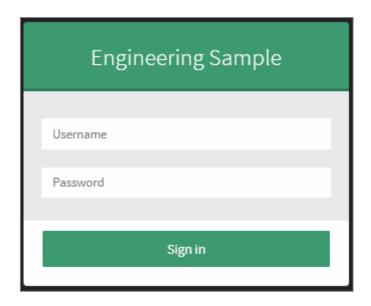
Clear SEL	Storage (0Ah)	47h	
Get SEL Time	Storage (0Ah)	48h	
Set SEL Time	Storage (0Ah)	49h	
Get SEL Time UTC Offset	Storage (0Ah)	5Ch	
Set SEL Time UTC Offset	Storage (0Ah)	5Dh	
LAN Device Commands			
Set LAN Configuration Parameters	Transport (0Ch)	01h	
Get LAN Configuration Parameters	Transport (0Ch)	02h	
Serial/Modem Device Commands			
Set User Callback Options	Transport (0Ch)	1Ah	
Get User Callback Options	Transport (0Ch)	1Bh	
SOL Activating	Transport (0Ch)	20h	
Set SOL Configuration Parameters	Transport (0Ch)	21h	
Get SOL Configuration Parameters	Transport (0Ch)	22h	

Using BMC Web UI

In the address bar of your Internet browser, input the IP address of the remote server to access the BMC interface of that server.



Initial access of BMC prompts you to enter username and password. A screenshot of the login screen is given below:



Login Page

- ▶ **Username**: Enter your username in this field.
- ▶ **Password**: Enter your password in this field.
- ▶ **Sign me in**: After entering the required credentials, click the **Sign me in** to log in to Web UI.



Note: (1) If not specified, the default IP to access BMC is https://192.168.0.100.

(2) Please use **https** to access Web UI.

Default User Name and Password

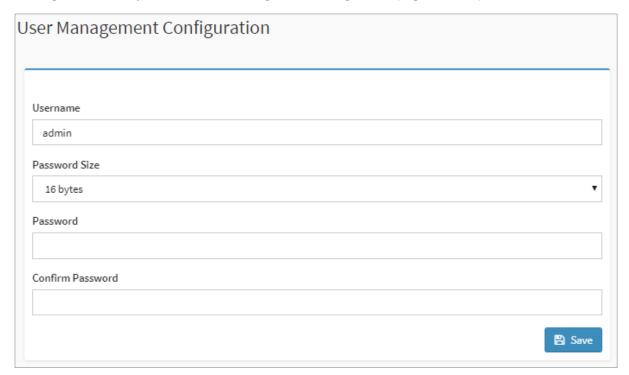
Username: adminPassword: admin

The default username and password are in lower-case characters. When you log in using the default username and password, you will get full administrative rights, and it will ask you to change the default password once you log in. The dialog is shown below:



Change the default password - Dialog

Clicking **OK** will take you to the User Management Configuration page to set a password.



Change the default password – Set password

Note: Duplicate usernames shouldn't exist across various authentication methods like LDAP, RADIUS or IPMI since the privilege of one Authentication method is overwritten by another authentication method during logging in, and hence the correct privilege cannot be returned properly.

Web UI Layout

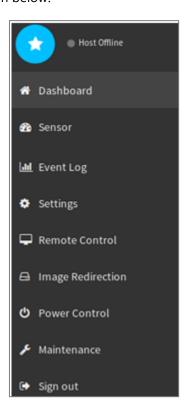
The BMC Web UI consists of various menu items:

Menu Bar

The menu bar displays the following:

- Dashboard
- Sensor
- ▶ Event Log
- Settings
- ▶ Remote Control
- ▶ Image Redirection
- Power Control
- Maintenance
- ▶ Sign out

A screenshot of the menu bar is shown below:



Menu Bar

Quick Button and Logged-in User

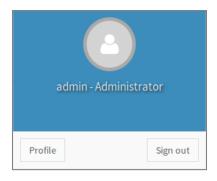
The user information and guick buttons are located at the top right of the Web UI.



User Information

Logged-in user information: Click the icon **l** admin to view the logged-in user information.

A screenshot of the logged-in user information is shown below:



Logged-in User Information

The logged-in user information shows the logged-in user's username, privilege, with the quick buttons allowing you to perform the following functions:

- ▶ **Notification**: Click the icon to view the notification messages.
- ▶ **Refresh**: Click the icon **?** Refresh to reload the current page.
- ► **Sign out**: Click the icon Sign out to log out of the Web UI.

Logged-in user and its privilege level

This option shows the logged-in username and privilege. There are four kinds of privileges:

- ▶ **User**: Only valid commands are allowed.
- ▶ **Operator**: All BMC commands are allowed except for the configuration commands that can change the behavior of the out-of-hand interfaces.
- ▶ **Administrator**: All BMC commands are allowed.
- ▶ No Access: Login access denied.

Help

Help: The **Help** icon is located at the top right of each page in Web UI. Click this help icon to view more detailed field descriptions.

Installing Operating System

If your system is shipped without an operating system, install the supported operating system using the following resources.

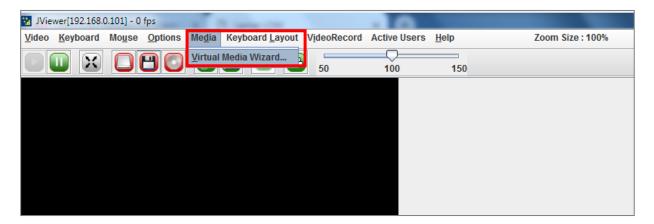
Via IPMI Interface

- 1. Download the ISO image and make a bootable DVD from it.
- 2. Connect a DVD player or other type of readers (floppy disk, or a drive) to a computer.
- **3.** Connect to your target system from this computer. (Refer to Remote Server Management for instructions on how to access the target system through Web UI.
- **4.** After entering the main screen, select "Remote Control">"Console Redirection," and then click on "Java Console."

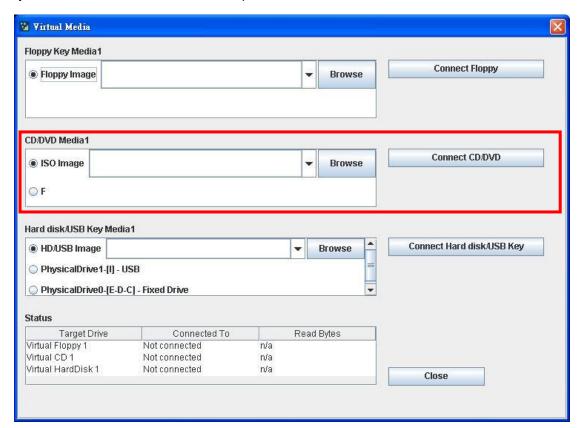




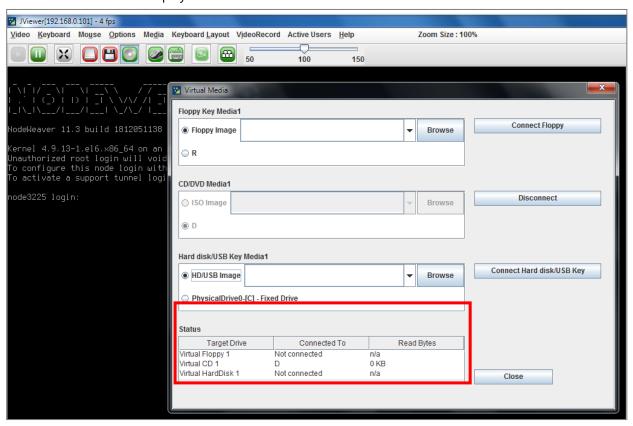
5. After a JViewer screen pops up, select "Media" and then "Virtual Media Wizard" from the toolbar.



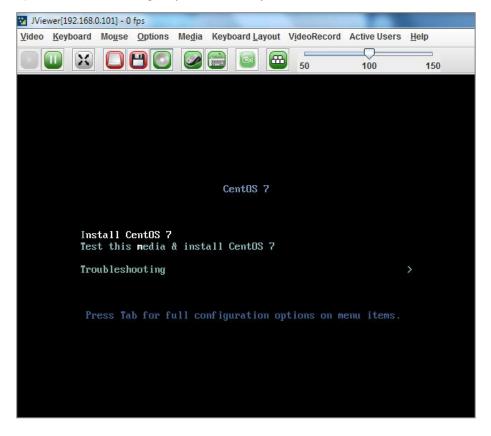
6. On **Virtual Media** screen, select your media type to load the image. For example, click on "Browse" of **CD/DVD Media 1** and then "Connect CD/DVD."



7. The **Status** window will display the connection status.



8. The installation process will automatically start. Please follow the onscreen instruction to complete the rest of the steps and restart the target system manually.



BIOS Setup

BIOS is a firmware embedded on an exclusive chip on the system's motherboard. Lanner's BIOS firmware offering including market-proven technologies such as Secure Boot and Intel Boot Guard technology deliver solid commitments for the shield protection against malware, uncertified sequences and other named cyber threats.

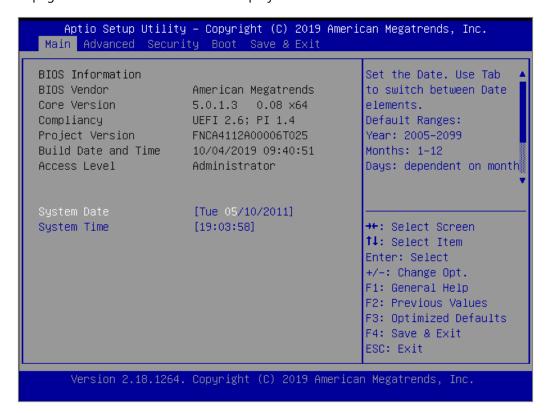
Main Setup

To enter the BIOS setup utility, simply follow the steps below:

- 1. Boot up the system.
- 2. Pressing the <Tab> or key immediately allows you to enter the Setup utility, and then you will be directed to the BIOS main screen. The instructions for BIOS navigations are as below:

Control Keys	Description		
→←	select a setup screen		
$\uparrow \downarrow$	select an item/option on a setup screen		
<enter></enter>	select an item/option or enter a sub-menu		
+/-	adjust values for the selected setup item/option		
F1	display General Help screen		
F2	retrieve previous values, such as the last configured parameters during the last		
Γ2	time you entered BIOS		
F3	load optimized default values		
F4	save configurations and exit BIOS		
<esc></esc>	exit the current screen		

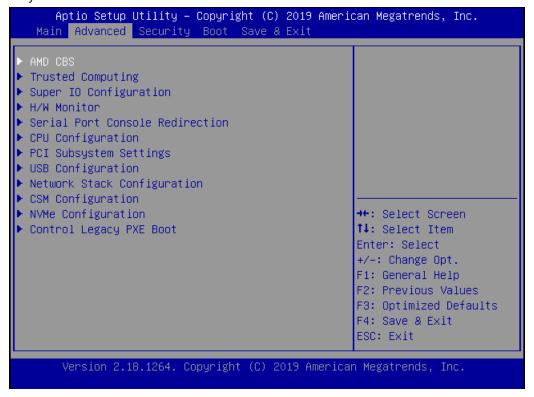
Setup main page contains BIOS information and project version information.



Feature	Description		
	BIOS Vendor: American Megatrends		
	Core Version: AMI Kernel version, CRB code base, X64		
BIOS Information	Compliancy: UEFI version, PI version		
BIOS INIORMATION	Project Version: BIOS release version		
	Build Date and Time: MM/DD/YYYY		
	Access Level: Administrator / User		
	To set the Date, use <tab></tab> to switch between Date elements. Default		
System Date	Range of Year: 2005-2099		
System Date	Default Range of Month: 1-12		
	Days: dependent on Month.		
System Time	To set the Date, use <tab></tab> to switch between Date elements.		

Advanced Page

Select the **Advanced** menu item from the BIOS setup screen to enter the "Advanced" setup screen. Users can select any of the items in the left frame of the screen.



AMD CBS

```
Aptio Setup Utility - Copyright (C) 2019 American Megatrends, Inc.
Advanced

Ac Power Loss Options
Ac Loss Control [Previous]

++: Select Ac Loss Control
Method

++: Select Screen
11: Select Item
Enter: Select
+/-: Change Opt.
F1: General Help
F2: Previous Values
F3: Optimized Defaults
F4: Save & Exit
ESC: Exit

Version 2.18.1264. Copyright (C) 2019 American Megatrends, Inc.
```

Feature	Options	Description
	Always Off	
Ac Loss Control	Always On	Select Ac Loss Control Method
	Previous	

Trusted Computing



Feature	Options	Description
Security Device Support	Enabled Disabled	Enables or disables BIOS support for security device. By disabling this function, OS will not show Security Device. TCG EFI protocol and INT1A interface will not be available.

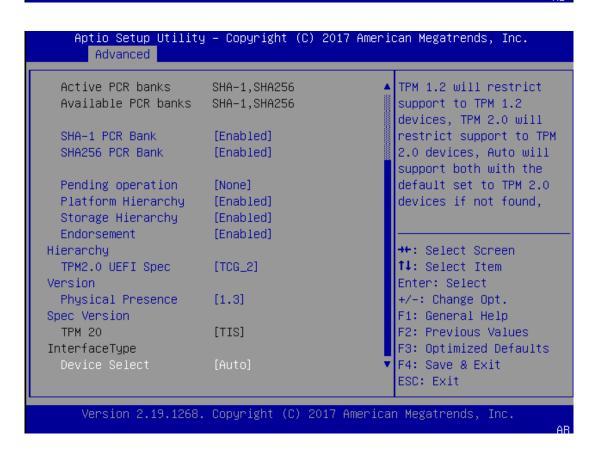
Trusted Computing (TPM1.2)

Aptio Setup Utility – Copyright (C) 2017 American Megatrends, Inc. Advanced Enables or Disables Configuration BIOS support for security device. O.S. [Enabled] will not show Security TPM State Device. TCG EFI Pending operation [None] Device Select [Auto] protocol and INT1A interface will not be available. Current Status Information TPM Enabled Status: Enable →+: Select Screen TPM Active Status: Activated TPM Owner Status: Owned ↑↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit Version 2.19.1268. Copyright (C) 2017 American Megatrends, Inc. ΑB

Feature	Options	Description
Security Device Support	Enabled Disabled	Enables or disables BIOS support for security device. By disabling this function, OS will not show Security Device. TCG EFI protocol and INT1A interface will not be available.
TPM State	Enabled Disabled	Enables or disables Security Device. NOTE: Your computer will reboot during restart in order to change State of the Device.
Pending operation	None TPM Clear	Schedules an Operation for the Security Device. NOTE: Your computer will reboot during restart in order to change State of Security Device.
Device Select	TPM 1.2 TPM 2.0 Auto	TPM 1.2 will restrict support to TPM 1.2 devices; while TPM 2.0 will restrict support to TPM 2.0 devices; Auto will support both with the default set to TPM 2.0 devices. If not found, TPM 1.2 devices will be enumerated.

Trusted Computing (TPM2.0)

```
Aptio Setup Utility - Copyright (C) 2017 American Megatrends, Inc.
      Advanced
                                                  Enables or Disables
  TPM20 Device Found
                                                  BIOS support for
                                                   security device. O.S.
  Vendor: NTC
  Firmware Version: 1.3
                                                  will not show Security
                                                  Device. TCG EFI
  Security Device
                                                  protocol and INT1A
                                                   interface will not be
  Active PCR banks
                       SHA-1,SHA256
                                                  available.
  Available PCR banks SHA-1,SHA256
                                                   →+: Select Screen
 SHA-1 PCR Bank
                        [Enabled]
                       [Enabled]
                                                   ↑↓: Select Item
 SHA256 PCR Bank
                                                  Enter: Select
 Pending operation
                        [None]
                                                   +/-: Change Opt.
 Platform Hierarchy
                                                  F1: General Help
                       [Enabled]
 Storage Hierarchy
                        [Enabled]
                                                  F2: Previous Values
                                                  F3: Optimized Defaults
  Endorsement |
                        [Enabled]
                                                  F4: Save & Exit
Hierarchy,
                                                   ESC: Exit
     Version 2.19.1268. Copyright (C) 2017 American Megatrends, Inc.
```



Feature	Options	Description
Security Device Support	Enabled Disabled	Enables or disables BIOS support for security device. By disabling this function, OS will not show Security Device. TCG EFI protocol and INT1A interface will not be available.
SHA-1 PCR Bank	Enabled Disabled	Enables or disables SHA-1 PCR Bank.
SHA256 PCR Bank	Enabled Disabled	Enables or disables SHA256 PCR Bank.
Pending operation	None TPM Clear	Schedules an Operation for the Security Device. NOTE: Your computer will reboot during restart in order to change State of Security Device.
Platform Hierarchy	Enabled Disabled	Enables or disables Platform Hierarchy.
Storage Hierarchy	Enabled Disabled	Enables or disables Storage Hierarchy.
Endorsement Hierarchy	Enabled Disabled	Enables or disables Endorsement Hierarchy.
TPM2.0 UEFI Spec Version	TCG_1_2 TCG_2	Select the TCG2 Spec Version, TCG_1_2: Supports the Compatible mode for Win8/Win10 TCG_2: Supports new TCG2 protocol and event format for Win10 or later.
Physical Presence Spec Version	1.2 1.3	Select to tell OS to support PPI Spec Version 1.2 or 1.3. NOTE: Some HCK tests might not support 1.3.
TPM 20 InterfaceType	TIS	Select TPM 20 Device for the Communication Interface.
Device Select	TPM 1.2 TPM 2.0 Auto	TPM 1.2 will restrict support to TPM 1.2 devices; while TPM 2.0 will restrict support to TPM 2.0 devices; Auto will support both with the default set to TPM 2.0 devices. If not found, TPM 1.2 devices will be enumerated.

Super IO Configuration

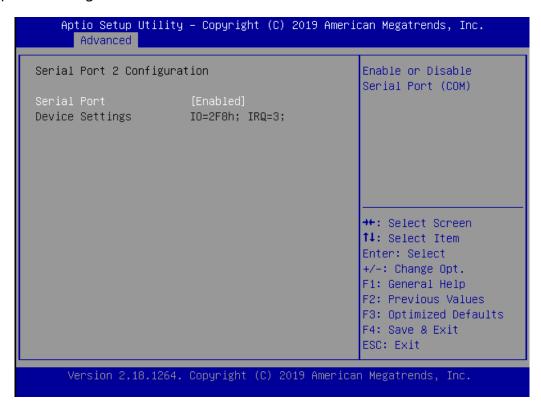
```
Aptio Setup Utility – Copyright (C) 2019 American Megatrends, Inc.
        Advanced
 Super IO Configuration
                                                    Set Parameters of
                                                    Serial Port 1 (COMA)
▶ Serial Port 2 Configuration
                                                    →+: Select Screen
                                                    ↑↓: Select Item
                                                    Enter: Select
                                                    +/-: Change Opt.
                                                    F1: General Help
                                                    F2: Previous Values
                                                    F3: Optimized Defaults
                                                    F4: Save & Exit
                                                    ESC: Exit
      Version 2.18.1264. Copyright (C) 2019 American Megatrends, Inc.
```

Serial port 1 Configuration

```
Aptio Setup Utility – Copyright (C) 2019 American Megatrends, Inc.
      Advanced
Serial Port 1 Configuration
                                                  Enable or Disable
                                                  Serial Port (COM)
Serial Port
Device Settings IO=3F8h; IRQ=4;
                                                  ++: Select Screen
                                                  ↑↓: Select Item
                                                  Enter: Select
                                                  +/-: Change Opt.
                                                  F1: General Help
                                                  F2: Previous Values
                                                  F3: Optimized Defaults
                                                  F4: Save & Exit
                                                  ESC: Exit
     Version 2.18.1264. Copyright (C) 2019 American Megatrends, Inc.
```

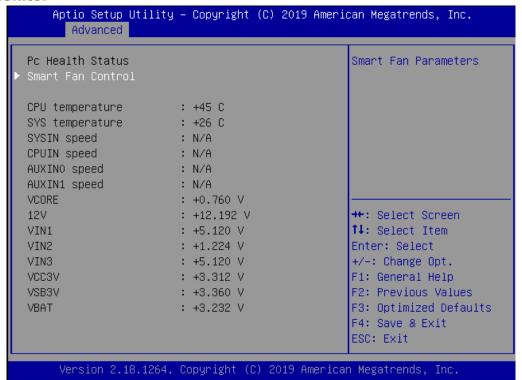
Feature	Options	Description	
Serial Port	Enabled	Enables or disables Serial Port(COM).	
	Disabled		
Device Settings	NA	IO=3F8h; IRQ = 4	

Serial port 2 Configuration

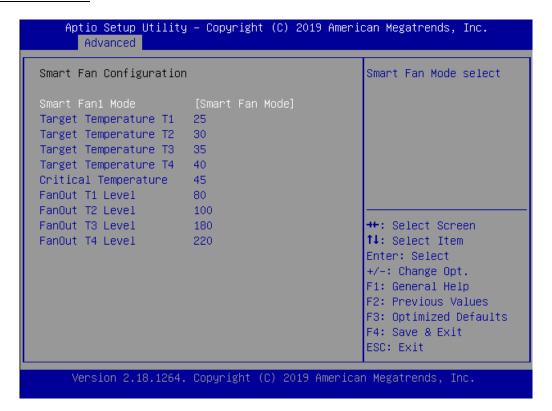


Feature	Options	Description	
Serial Port	Enabled	Enables or disables Serial Port(COM).	
	Disabled		
Device Settings	NA	IO=2F8h; IRQ = 3	

H/W Monitor

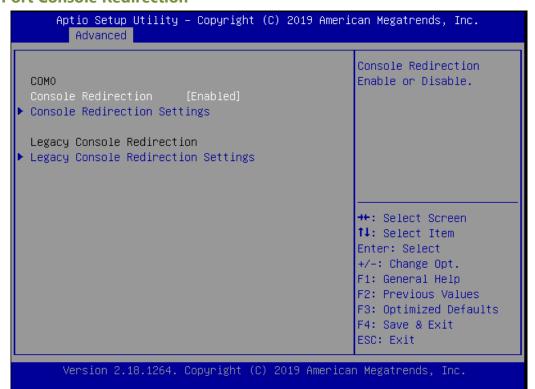


Smart Fan Control



Feature	Options	Description
Consult Form 1 Manda	Manual Mode	Consert For Made colors
Smart Fan1 Mode	Smart Fan Mode	Smart Fan Mode select
Target Temperature T1		Input Target Temperatur (Range:0 - 127)
Target Temperature T2		Input Target Temperatur (Range:0 - 127)
Target Temperature T3		Input Target Temperatur (Range:0 - 127)
Target Temperature T4		Input Target Temperatur (Range:0 - 127)
Critical Temperature		Input Target Temperatur (Range:0 - 127)
FanOut T1 Level		Input Target Fan Out
FanOut T2Level		Input Target Fan Out
FanOut T3 Level		Input Target Fan Out
FanOut T4 Level		Input Target Fan Out

Serial Port Console Redirection



Feature	Options	Description
COM0	Enabled	Fraklas au disables Canada Badinastian
Console Redirection	Disabled	Enables or disables Console Redirection

СОМО		Emulation: ANSI:
Console Redirection S	ettings	Extended ASCII char
		set. VT100: ASCII char
Terminal Type	[VT100+]	set. VT100+: Extends
Bits per second	[115200]	VT100 to support color,
Data Bits	[8]	function keys, etc.
Parity	[None]	VT-UTF8: Uses UTF8
Stop Bits	[1]	encoding to map Unicode
Flow Control	[None]	
VT-UTF8 Combo Key	[Enabled]	
Support		→+: Select Screen
Recorder Mode	[Disabled]	↑↓: Select Item
Resolution 100x31	[Disabled]	Enter: Select
Putty KeyPad	[VT100]	+/-: Change Opt.
		F1: General Help
		F2: Previous Values
		F3: Optimized Defaults
		F4: Save & Exit
		ESC: Exit

Feature	Options	Description
Terminal Type	VT100 VT100+ VT-UTF8 ANSI	VT100: ASCII char set VT100+:Extends VT100 to support color, function keys, etc. VT-UTF8:Uses UTF8 encoding to map Unicode chars onto 1 or more bytes ANSI: Extended ASCII char set
Bits per second	9600 19200 38400 57600 115200	Selects serial port transmission speed. The speed must be matched on the other side. Long or noisy lines may require lower speeds.
Data Bits	7 8	Data Bits
Parity	None Even Odd Mark Space	A parity bit can be sent with the data bits to detect some transmission errors.
Stop Bits	1 2	Indicates the end of a serial data packet.
Flow Control	None Hardware RTS/CTS	Flow Control can prevent data loss from buffer overflow.

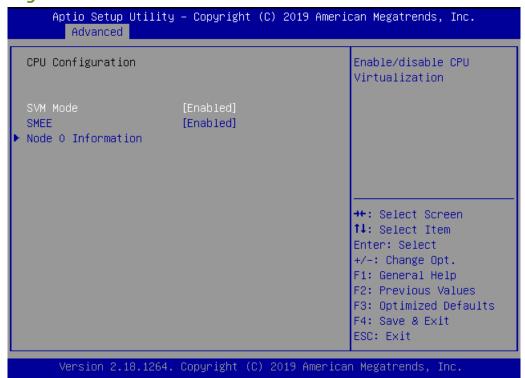
VT-UTF8 Combo	Disabled	Enables VT-UTF8 Combination Key Support for ANSI/VT100	
Key Support	Enabled	terminals	
Dagarday Mada	Disabled	With this mode enabled, only text will be sent. This is to capture	
Recorder Mode	Enabled	Terminal data.	
Decelution 100.21	Disabled	Franklas au disables autor ded tampinal vasalution	
Resolution 100x31	Enabled	Enables or disables extended terminal resolution	
	VT100		
Putty KeyPad	LINUX		
	XTERM86	Sologte Function Koy and Koy Dad on Dutty	
	SCO	Selects FunctionKey and KeyPad on Putty.	
	ESCN		
	VT400		

Legacy Console Redirection Settings

Aptio Setup Utility - Copyright (C) 2017 American Megatrends, Inc. Advanced Legacy Console Redirection Settings Select a COM port to display redirection of Legacy OS and Legacy Resolution [80x24] OPROM Messages Redirect After POST [Always Enable] ++: Select Screen ↑↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit Version 2.19.1269. Copyright (C) 2017 American Megatrends, Inc.

Feature	Options	Description
Redirection COM	60140	Select a COM port to display redirection of Legacy OS and
Port	COM0	Legacy OPROM Messages.
Resolution	80x24	On Legacy OS, the Number of Rows and Columns supported
Resolution	80x25	redirection.
Redirection After BIOS POST	Always Enable BootLoader	When Bootloader is selected, Legacy Console Redirection is disabled before booting to legacy OS. When Always Enable is selected, then Legacy Console Redirection is enabled for legacy OS. Default setting for this option is set to Always Enable .

CPU Configuration



Feature	Options	Description
SVM Mode	Enabled	Enable/disable CPU Virtualization
	Disabled	
SMEE	Enabled	Control or any management in a south
	Disabled	Control secure memory encryption enable

PCI Subsystem Settings

Aptio Setup Utility – Copyright (C) 2019 American Megatrends, Inc. Advanced

AMI PCI Driver Version: A5.01.12

PCI Settings Common for all Devices:
Above 4G Decoding [Disabled]
SR-IOV Support [Disabled]

Change Settings of the Following PCI Devices:

WARNING: Changing PCI Device(s) settings may have unwanted side effects! System may HANG! PROCEED WITH CAUTION.

Globally Enables or Disables 64bit capable Devices to be Decoded in Above 4G Address Space (Only if System Supports 64 bit PCI Decoding).

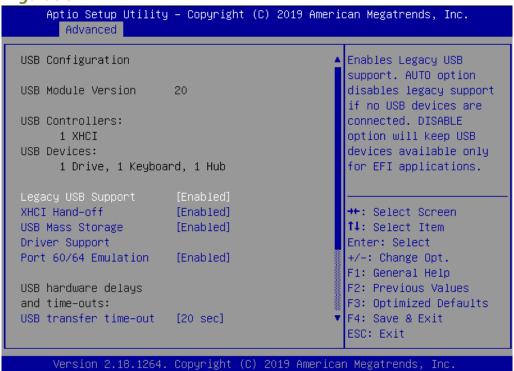
→+: Select Screen

↑↓: Select Item
Enter: Select
+/-: Change Opt.
F1: General Help
F2: Previous Values
F3: Optimized Defaults
F4: Save & Exit
ESC: Exit

Version 2.18.1264. Copyright (C) 2019 American Megatrends, Inc.

Feature	Options	Description
Above 4G Decoding	Enabled Disabled	Globally Enables or Disables 64bit capable Devices to be Decoded in Above 4G Address Space (Only if System Supports 64 bit PCI Decoding).
SR-IOV Support	Enabled Disabled	If system has SR-IOV capable PCIe Devices, this option Enables or Disables Single Root IO Virtualization Support.

USB Configuration



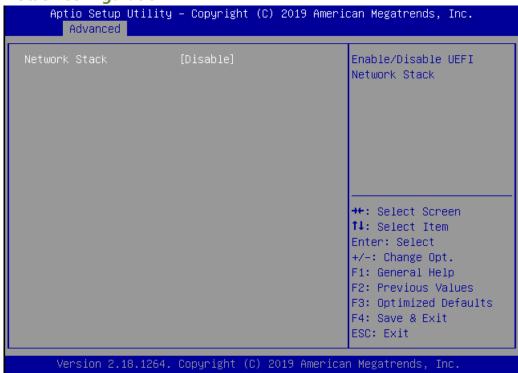
Feature	Options	Description
		Enables Legacy USB support.
LogogyLICP	Enabled	Auto option disables legacy support if no USB devices are
Legacy USB Support	Disabled	connected;
Support	Auto	Disabled option will keep USB devices available only for EFI
		applications.
XHCI Hand-off	Enabled	This is a workaround for OSes without XHCI hand-off support. The
Anci nalid-oli	Disabled	XHCI ownership change should be claimed by XHCI driver.
USB Mass Storage	Enabled	Enables or disables USB Mass Storage Driver Support.
Driver Support	Disabled	chables of disables osb iviass storage briver support.
Port 60/64	Enabled	Enables I/O port 60h/64h emulation support. This should be
Emulation Disabled		enabled for the complete USB keyboard legacy support for non-
Emalation	Disablea	USB aware OSes.
	1 sec	
USB transfer	5 sec	The time-out value for Control, Bulk, and Interrupt transfers
time-out	10 sec	The time out value for control, bank, and interrupt transfers
	20 sec	
	1 sec	
Device reset	5 sec	USB mass storage device Start Unit command time-out
time-out	10 sec	555 mass storage device start omt command time-out
	20 sec	

Device power-up delay

Auto
Manual

Maximum time the device will take before it properly reports itself to the Host Controller. **Auto** uses default value: for a Root port, it is 100 ms, for a Hub port the delay is taken from Hub descriptor.

Network Stack Configuration



Feature	Options	Description
National Ctarle	Disabled	Fraklas au disables HEEL Naturaul Charle
Network Stack	Enabled	Enables or disables UEFI Network Stack

CSM Configuration

Aptio Setup Utility – Copyright (C) 2019 American Megatrends, Inc. Advanced Compatibility Support Module Configuration Enable/Disable CSM Support. CSM16 Module Version 07.80 Option ROM execution Network [Legacy] Storage [Legacy] Video [Legacy] →+: Select Screen Other PCI devices [Legacy] ↑↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit

Feature	Options	Description
CSM Support	Disabled Enabled	Enables or disables CSM Support
Network	Do Not Launch UEFI Legacy	Controls the execution of UEFI and Legacy PXE OpROM
Storage	Do Not Launch UEFI Legacy	Controls the execution of UEFI and Legacy Storage OpROM
Video	Do Not Launch UEFI Legacy	Controls the execution of UEFI and Legacy Video OpROM
Other PCI device	Do Not Launch UEFI Legacy	Determines OpROM execution policy for devices other than Network, Storage, or Video

NVME Configuration

Aptio Setup Utility - Copyright (C) 2019 American Megatrends, Inc. Advanced NVMe controller and Drive information No NVME Device Found ***: Select Screen ***: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit Version 2.18.1264. Copyright (C) 2019 American Megatrends, Inc.

Control Legacy PXE Boot



Feature	Options	Description
Control Legacy	Disabled	Control Langua DVF Bact from which Lan
PXE Boot from	MGT LAN1	Control Legacy PXE Boot from which Lan

Security

Select the Security menu item from the BIOS setup screen to enter the Security Setup screen. Users can select any of the items in the left frame of the screen.



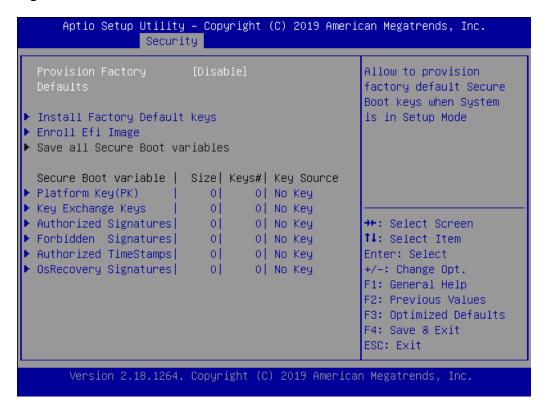
Feature	Description
Administrator Password	If ONLY the Administrator's password is set, it only limits access to Setup and is only asked for when entering Setup.
User Password	If ONLY the User's password is set, it serves as a power-on password and must be entered to boot or enter Setup. In Setup, the User will have Administrator rights.

Secure Boot



Feature	Options	Description	
Secure Boot	Disabled	Secure Boot is activated when Platform Key(PK) is enrolled,	
Enable	Enabled	System mode is User/Deployed, and CSM function is disabled.	
Secure Boot Mode	Standard Custom	Customizable Secure Boot mode: In Custom mode, Secure Boot Policy variables can be configured by a physically present user without full authentication.	

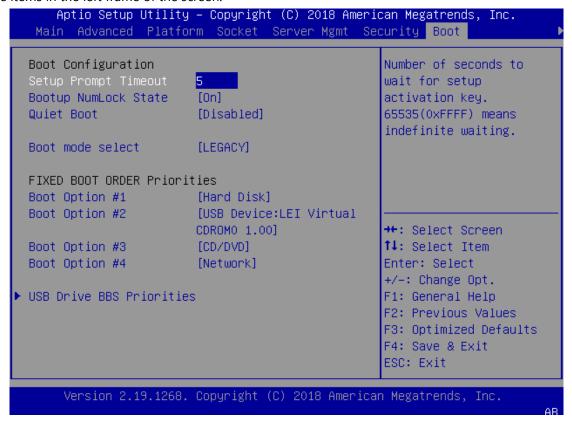
Key Management



Feature	Options	Description	
Provision Factory	Disabled	Allow to provision factory default Secure Boot keys when	
Defaults	Enabled	System is in Setup Mode	
Install Factory	None	Force System to User Mode - install all Factory Default keys	
Default keys	None		
Frankli Ffi Imaa aa	None	Allow the image to run in\nSecure Boot mode.\nEnroll SHA256	
Enroll Efi Image		hash of the binary into Authorized Signature Database (db)	

Boot Menu

Select the Boot menu item from the BIOS setup screen to enter the Boot Setup screen. Users can select any of the items in the left frame of the screen.



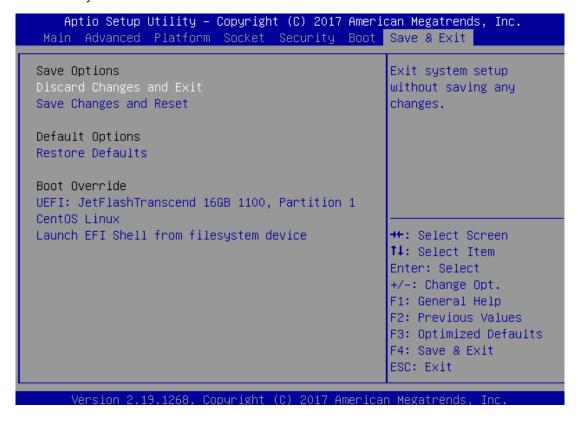
Feature	Options	Description	
Catus Bramst Timeout	5	The number of seconds to wait for setup activation key.	
Setup Prompt Timeout		65535 means indefinite waiting.	
De atom Novel e de Ctata	On	Select the keyboard NumLock state	
Bootup NumLock State	Off		
Quiet Poet	Disabled	Fachlas and disables Oviet Back anti-	
Quiet Boot	Enabled	Enables or disables Quiet Boot option.	
	LEGACY		
Boot mode select	UEFI	Select boot mode for LEGACY or UEFI.	
	DUAL		

Choose boot priority from boot option group.

Choose specifies boot device priority sequence from available Group device.

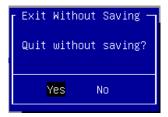
Save and Exit Menu

Select the Save and Exit menu item from the BIOS setup screen to enter the Save and Exit Setup screen. Users can select any of the items in the left frame of the screen.



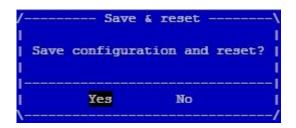
■ Discard Changes and Exit

Select this option to quit Setup without saving any modifications to the system configuration. The following window will appear after the "**Discard Changes and Exit**" option is selected. Select "**Yes**" to Discard changes and Exit Setup.



■ Save Changes and Reset

When Users have completed the system configuration changes, select this option to save the changes and reset from BIOS Setup in order for the new system configuration parameters to take effect. The following window will appear after selecting the "Save Changes and Reset" option is selected. Select "Yes" to Save Changes and reset.



■ Restore Defaults

Restore default values for all setup options. Select "Yes" to load Optimized defaults.





The items under Boot Override were not same with image. It should depend on devices connect on system.

APPENDIX A: LED INDICATOR EXPLANATIONS

The status explanations of LED indicators on Front Panel are as follows:



System Power

Solid Green	The system is powered on	
Off	The system is powered off	

System Status

This LED indicator is <u>programmable</u>. You could program it to display the operating status of the behaviors described below:

Solid Green	Defined by GPIO
Solid Red	Defined by GPIO
Off	Defined by GPIO

HDD Activity

If this LED blinks, it indicates data access activities; otherwise, it remains off.

Blinking Amber	Data access activity	
Off	No data access activity	





Speed

RJ45 Port

Link Activity

Blinking Amber Link has been established and there is activity on this port	
Solid Amber Link has been established and there is no activity on this port	
Off	No link is established

Speed

Solid Amber Operating as a Gigabit connection (1000 Mbps)		Operating as a Gigabit connection (1000 Mbps)
Soli	d Green	Operating as a 100-Mbps connection
	Off	Operating as a 10-Mbps connection

Link Activity



Speed

SPF+ Port

Link Activity

Blinking Green	Link has been established and there is activity on this port	
Solid Green Link has been established and there is no activity on this port		
Off	No link is established	

Speed

Solid Green	Operating as 10 Gigabit connection	
Solid Amber Operating as a Gigabit connection		
Off	Operating as a 100 Mbps connection	

APPENDIX B: TERMS AND CONDITIONS

Warranty Policy

- **1.** All products are under warranty against defects in materials and workmanship for a period of one year from the date of purchase.
- **2.** The buyer will bear the return freight charges for goods returned for repair within the warranty period; whereas the manufacturer will bear the after service freight charges for goods returned to the user.
- **3.** The buyer will pay for the repair (for replaced components plus service time) and transportation charges (both ways) for items after the expiration of the warranty period.
- **4.** If the RMA Service Request Form does not meet the stated requirement as listed on "RMA Service," RMA goods will be returned at customer's expense.
- **5.** The following conditions are excluded from this warranty:
 - ▶ Improper or inadequate maintenance by the customer
 - ▶ Unauthorized modification, misuse, or reversed engineering of the product
 - ▶ Operation outside of the environmental specifications for the product.

RMA Service

Requesting an RMA#

- 1. To obtain an RMA number, simply fill out and fax the "RMA Request Form" to your supplier.
- **2.** The customer is required to fill out the problem code as listed. If your problem is not among the codes listed, please write the symptom description in the remarks box.
- 3. Ship the defective unit(s) on freight prepaid terms. Use the original packing materials when possible.
- **4.** Mark the RMA# clearly on the box.



Note: Customer is responsible for shipping damage(s) resulting from inadequate/loose packing of the defective unit(s). All RMA# are valid for 30 days only; RMA goods received after the effective RMA# period will be rejected.

RMA Service Request Form

When requesting RMA service, please fill out the following form. Without this form enclosed, your RMA cannot be processed.

RMA No: Reasons to Return: _ Testing Purpose			Repair(Please include failure	e details)
Company: Contact Person:				
Phone	No.	Purchased Date:		
Fax No	o.:	Applied Date:		
Shippi	n Shipping Addr ing by: 🗆 Air Fre ers:	ess:eight		
.		lo : 1 tr	la 6 .:	
Item	Model Name	Serial Number	Configuration	
Itom	Droblem Code	Failure Status		
Item	Problem Code	rallure Status		
		I		
02: Second Time 08: Keybo R.M.A. 09: Cache 03: CMOS Data Lost 10: Memo 04: FDC Fail 11: Hang		07: BIOS Problem 08: Keyboard Controller Fail 09: Cache RMA Problem 10: Memory Socket Bad 11: Hang Up Software 12: Out Look Damage	13: SCSI 14: LPT Port 15: PS2 16: LAN 17: COM Port 18: Watchdog Timer	19: DIO 20: Buzzer 21: Shut Down 22: Panel Fail 23: CRT Fail 24: Others (Pls specify)
Reque	est Party		Confirmed By Supplier	
Author	ized Signatur	e / Date	Authorized Signature / D	ate